



Galway

GP Information Booklet



BON SECOURS HOSPITAL

Renmore, Galway

Accredited by Joint Commission International (JCI)



# Introduction

## Introduction

**Bon Secours Hospital Galway** is a 90 bed acute care facility. The hospital currently admits 19,000 patients per annum, comprising 5,000 in-patients and 14,000 day cases. For more than 50 years, the hospital has participated in serving the health care needs of the people of Galway and surrounding counties.

Bon Secours Hospital Galway is part of the Bon Secours Health System, the largest private healthcare provider in Ireland, with hospitals also in Cork, Dublin and Tralee.

### Mission of Bon Secours

Founded by the Sisters of Bon Secours, our hospitals have as their mission, the care of the sick, the dying and their families based on a Catholic ethos. Inspired by the Gospel and sharing in the healing mission of Jesus, we recognise the dignity and uniqueness of each person, seeking to provide high quality, holistic care which is characterised by Compassion, Respect, Justice and Hope.

We completed the building of a significant expansion in 2006 which included:

- ✦ 4 Operating Theatres, including 2 Ultra Clean-Air rooms
- ✦ 2 Endoscopy Rooms and 3 Minor Procedure Rooms
- ✦ 22 Bed dedicated Day Ward
- ✦ New Radiology Department
- ✦ Consultant Clinic Building

We have now commenced our Phase Two Development which will include 50 new Patient Bedrooms, new Physiotherapy Department, new Dining Room and enhanced Laboratory, Medical Stores and Office accommodation. This development will be completed by the end of 2010.

We hope that this Handbook will be of assistance and provide information you may require on services and facilities available to you and your patients.

Gerry Burke  
Chief Executive  
Bon Secours Hospital, Galway  
September 2009



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## Telephone and E-mail Directory

	Telephone (091)	E-Mail
Main Reception	757711/389100	info@galway.bonsecours.ie
Bookings	757711/389100	bookings@galway.bonsecours.ie
Cardiology	381942	cardiology@galway.bonsecours.ie
Daycare Unit	757711/389100	daycare@galway.bonsecours.ie
Finance	757711/389100	accounts@galway.bonsecours.ie
Neurology	381921	neurology@galway.bonsecours.ie
Outpatients Clinic	381929	outpatients@galway.bonsecours.ie
Pathology	381960	pathology@galway.bonsecours.ie
Physiotherapy	381933	physiotherapy@galway.bonsecours.ie
Pharmacy	381925/091 768916	pharmacy@galway.bonsecours.ie
Radiology	381922	radiology@galway.bonsecours.ie
Theatre	381949	theatre@galway.bonsecours.ie
PA to C.E.O	381963	mrichardson@galway.bonsecours.ie
Secretary to Director of Nursing	771750	fdoran@galway.bonsecours.ie

# Bookings

Referrals for admission are made directly to the relevant Consultant with Admitting Privileges. The following specialties are represented at Bon Secours Hospital.

- ✦ Anaesthetics
- ✦ Cardiology
- ✦ Dental /Oral Surgery
- ✦ Dermatology
- ✦ E.N.T.
- ✦ Gastroenterology
- ✦ General Medicine
- ✦ General Surgery
- ✦ Gynaecology
- ✦ Haematology
- ✦ Neurology
- ✦ Ophthalmology
- ✦ Pathology
- ✦ Plastic Surgery
- ✦ Radiology
- ✦ Rheumatology
- ✦ Urology
- ✦ Vascular surgery

Referrals for our Out-patient Services, can be made directly to the relevant department, as per the contact details on pages 5-13.



## Urgent Admissions

Should you require the urgent admission of a patient, please contact the relevant Consultant who will make the necessary arrangements with our bookings staff or the Sister in charge.



# General Outpatient Services

Telephone

091- 381929

Department Hours

Monday - Friday

9.00am- 4.30pm

## Audiometry/Tympanometry

### Referrals

Accepted from GPs with accompanying letter

### Appointment

Within 2-5 days of request

### Report

Print out posted same day

## Skin Allergy Testing\*

Includes testing for allergy to animals, pollen, some dairy products, moulds, house dust mites, wheat flour and fungi.

Patients must be free from systemic steroids and anti-histamines for 5 days prior to testing.

### Referrals

Accepted from GPs with accompanying letter

### Appointment

Within 5-7 days of request

### Report

Results posted same day

## Health Screening

Health Screening includes:

- ✦ Assessment by Occupational Physician
- ✦ Bloods/Chest x-ray
- ✦ ECG
- ✦ Vision Assessment
- ✦ Hearing Assessment
- ✦ Lung function (vitalograph)
- ✦ Urine and Stool analysis

Patients are advised to fast for 14 hours prior to screening.

### Referrals

Accepted from GPs and self referrals

### Appointment

Within 4 weeks approximately

### Report

Results posted within 2 weeks

*\*For Dermatological skin testing, patients must be referred to a Consultant Dermatologist.*

# Cardiology

Telephone	091- 381942	(091- 381929 for appointments)
Department Hours	Monday - Friday	8.00am- 4.30pm

## Services

- Resting ECG
- Stress/Exercise Testing  
Patients should be advised to wear light casual clothes and comfortable walking shoes and omit beta blockers for 48hrs prior to procedure.
- 24 hour blood pressure monitoring
- 24 hour holter monitoring
- 7 day event monitoring
- Echocardiograms

ECG, Stress Testing and 24 hour monitoring are not covered by insurance companies on an outpatient basis and are payable at time of testing.

The cost of Echocardiograms are fully covered by the major health insurers and payments are made directly to the hospital.

## Referrals

Accepted from GPs and Consultants

## Appointment

Within 1-2 weeks

## Report

Results posted within 7 days



# Respiratory Testing

Telephone 091-381929 for appointments

Department Hours Monday - Friday 9.00am- 4.30pm

## Services

- ✦ Flow Volume Loop
- ✦ Plethysmography
- ✦ Single Breath DLCO
- ✦ Lung Volumes  
The above are covered by major health insurers, however patients are advised to check with their health insurer.
- ✦ Home Sleep Studies (partly covered by major health insurers.)

## Referrals

Accepted from GPs and Consultants

## Appointment

Within 1-2 weeks

## Report

Results posted within 7 days

*NOTE: Referral letters to be posted/faxed  
(Fax No. 091 757435)*



# Neurophysiology

Telephone

091- 381921

Department Hours

Monday - Friday

9.00am- 4.30pm

## Electroencephalography (EEG)

- ✦ Routine digital EEG recordings on patients over 5 years of age
- ✦ Sleep deprived EEGs can also be recorded

### Referrals

Accepted from GPs and Consultants

### Appointment

Within 3-5 days of request

### Report

Results posted within 7 - 10 days

## Nerve Conduction and Needle EMG studies

Studies are carried out by clinicians qualified in the field of Neurography and Electromyography. Most investigations last approximately 30 minutes. Complicated cases may take longer.

### Referrals

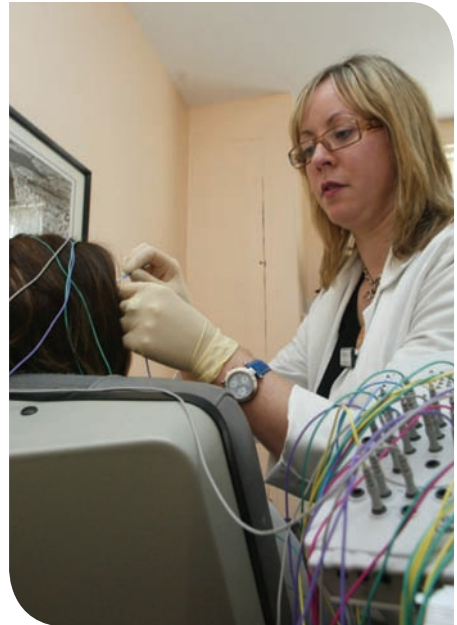
Accepted from GPs with accompanying letter

### Appointment

Urgency determined by Consultant Neurologist on receipt of letter

### Report

Results posted within 7 days



# Pathology

Telephone

091- 381960 Fax: 091- 381961

Department Hours

Monday - Friday

9.00am- 5.15pm

The Pathology Department provides a quality and efficient service to both inpatients and outpatients. All laboratory disciplines actively participate in Ireland/UK External Quality Assurance Schemes.

## Referrals

Test samples are accepted from General Practitioners and should be delivered to Pathology Reception between 8:30 am and 5:00 pm Monday to Friday.

Specimens should not be delivered outside opening hours without prior arrangement.

## Phlebotomy

Patients referred by General Practitioners can access the phlebotomy service from 8:00am - 4:00pm, Monday to Friday.

## Turnaround time

The results of routine examinations are normally available within 24 hours. More specialised investigations may take longer.

Results are posted to General Practitioners every afternoon.

Urgent or abnormal results will be phoned to the requesting clinician

## Screening Tests Available

Full Blood Count

Biochemistry Screen

Lipid Screen

Iron Studies

Osteoporosis Screen

Urinalysis

INR

Helicobacter Pylori Stool Antigen

Stool sample should arrive within 72 hours of taking. Results are telephoned on day on receipt.

GTT

MRSA Screen

Occult Blood testing

Throat Swab Culture

ESR

CPR



# Pharmacy

Telephone

091-381925 / 768916 Fax: 091-768916

Department Hours

Monday - Friday

9am - 5pm

Our pharmacy provides a dispensing service for all private and drug payment scheme prescriptions, both for in-patients and out-patients.

As a service to doctors, we are happy to assist you in the tracing of any medication that you are having difficulty sourcing.

We have a computerized Drug Information system available and would be delighted to assist you if you have any drug related queries or need more detailed information on medication.

You can avail of this service by contacting us at 091-381925 or send your query by email to [pharmacy@galway.bonsecours.ie](mailto:pharmacy@galway.bonsecours.ie)



# Radiology

Telephone 091- 381922

Department Hours Monday - Friday 8.30am- 5.15pm

## Services

- ✦ Routine Radiology
- ✦ Fluoroscopy including:
  - Barium Meal
  - Barium Enema
  - Hysterosalpingogram
  - Gastric Band Adjustments
  - Micturating Cystograms
- ✦ CT
- ✦ Osteoporosis Screening - Densitometry
- ✦ Ultrasound
  - Transrectal Ultrasound (TRUS) - Prostate Biopsy

## Referrals

Accepted from GPs and Consultants with accompanying request\*

\*Urgent and Early referrals for Mammography - Consultant Specialist only

## Appointment

- Same day for routine radiology
- 2 -3 days for Densitometry
- 3-5 days for CT
- 3-5 days for Ultrasound

## Mammography

All requests for mammograms must be dated, signed and contain clinical information, including the category of referral. For Urgent & Early Referrals we make every effort to provide same day appointments. Routine Referrals are usually seen in a maximum of three days.

## Urgent Requests

Our staff in Radiology understand that patients have unexpected needs and may require urgent attention. During normal working hours, urgent requests will be accommodated in our department. GPs who require a faxed report should include their fax number on the request form/letter. Outpatient radiology is not covered by insurance companies and patients will incur the cost of the x-ray, payable at time of testing.



# Physiotherapy

Telephone

091-381933 Fax 091-381934

Department Hours

Monday - Friday

8.30am - 5.00pm

Our Physiotherapy Department is staffed by a team of highly experienced chartered physiotherapists who will complete a detailed assessment prior to commencing treatment. All treatments and exercises are tailored to the individual needs of the patient.

## Services

- ✦ Rehabilitation for acute and chronic sports injuries
  - ✦ Back rehabilitation including core stability exercise programme
  - ✦ Assessment/Treatment of musculoskeletal problems including work related overuse injuries, posture problems
  - ✦ Biomechanical foot evaluation, computerized scanning and the provision of orthotics where indicated
  - ✦ Treatment and advice for RA & OA sufferers and other rheumatological conditions
  - ✦ Post-orthopaedic Surgery rehabilitation
  - ✦ Phototherapy - UVL using TLOI unit - Dermatologist referral only
  - ✦ Acupuncture
- ✦ Treatment of respiratory conditions
  - ✦ Women's health issues - treatment of incontinence using electrical stimulation and P.F. rehabilitation
  - ✦ Evaluation/Assessment of Neurological conditions
  - ✦ Treatment of osteopenia osteoporosis- on individual and class basis. Treatment programme will include some of the following:
    - Manual techniques
    - Soft tissue techniques
    - Electrotherapy i.e. I.F.T, Curapels, Ultrasound, Laser, Muscle stimulation
    - Application of heat/ice
    - Exercise programme
    - Traction
    - Acupuncture

## Referrals

Accepted from Physiotherapists, Consultants & GPs with accompanying letter

Self-referrals are accepted excluding patients following Road traffic accidents and patients requiring phototherapy

## Appointment

Within 2-4 days

Urgent appointments are given priority and will be seen within 24 hours where possible.

# Consultant Directory

## Cardiology

Dr. James Crowley	091 720060
Prof. Kieran Daly	091 582675
Dr. Pat Nash	091 720010

## Dermatology

Dr. Mary Garvey	091 758966
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## Endocrinology

Dr. Sean Dineen	091 591718
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## E.N.T. Surgery

Mr. Peter Gormley	091 770513
Mr. John Lang	091 778105
Mr. Khurram Waheed	091 720155

## Gastroenterology

Prof. Laurence Egan	091 865344
Dr. John Lee	091 720125
Prof. Ciaran F. McCarthy	091 528873

## General Medicine

Dr. Eilis Cryan	091 582688
Dr. John Duffy	091 757711
Dr. Verona Hegarty	091 720060
Dr. Deirdre Mullane	091 762028

## General Surgery

Mr. Don Courtney	091 720120
Prof. Michael Kerin	091 380576
Ms. Carmel Malone	091 756759
Mr. Oliver McAnena	091 720135
Mr. John Nee	091 763030
Mr. Denis Quill	091 720124
Mr. Mark Regan	091 720085
Mr. Karl Sweeney	091 720054
Mr. Ali Zaki	091 758133

## Gynaecology

Dr. Roger Derham	091 763582
Dr. Eithne Lowe	091 515577

## Haematology

Dr. Patrick Hayden	091 757711
Dr. Margaret Murray	091 757711

## Immunology

Dr. Vincent Tormey	091 865359
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## Neurology

Dr. Michael Hennessy	091 758186
Dr. John H. Moran	091 581602

## Neurophysiology

Dr. Conor O'Brien	01 5262240
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## Ophthalmic Surgery

Mr. Richard Comer	091 386008
Mr. Gerry Fahy	091 720027
Mr. Eamonn O'Donoghue	091 584584

## Oral & Maxillofacial Surgery

Mr. Paddy McCann	(087) 6561296
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## Orthopaedic Surgery

Mr. William Curtin	091 758095
Mr. Aiden Devitt	091 773809
Mr. Ken Kaar	091 381984
Mr. Stephen Kearns	091 767445
Mr. John McCabe	091 768565
Mr. Michael O'Sullivan	091 752872
Mr. Fintan Shannon	091 767508
Mr. Brendan Waldron	091 720015

## Paediatrics

Dr. Joanne Nelson	(085) 2713916
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### **Plastic & Reconstructive Surgery**

Ms. Mary Fahy	091 771095
Mr. Alan Hussey	091 524300
Mr. Thamir Ismael	091 759764
Mr. Jack Kelly	091 720011
Mr. Padraic Regan	091 524300

### **Radiologists**

Dr. John Bruzzi	091 381922
Dr. Ian Davidson	091 381922
Dr. Rachel Ennis	091 381922
Prof. Peter McCarthy	091 381922
Dr. Raymond McLoughlin	091 381922
Dr. Joseph Mary Murphy	091 381922
Dr. Ann Marie O'Connell	091 381922
Dr. David O'Keeffe	091 381922
Dr. Gerry O'Sullivan	091 381922
Dr. Clare Roche	091 381922

### **Respiratory Medicine**

Dr. J.J. Gilmartin	091 585644
Dr. Michael McWeeney	091 720105
Dr. Anthony O'Regan	091 762028

### **Rheumatology**

Dr. Phelim Donnelly	091 523658
Dr. Amina Gsel	091 757330
Dr. Ronan Kavanagh	091 720095

### **Urology**

Mr. Ciaran Brady	091 381944
Mr. Hugh Bredin	091 585202
Mr. Michael Corcoran	091 582675
Mr. Syed Jaffry	091 720065
Mr. Eamonn Rogers	091 767416
Mr. Kilian Walsh	091 767487



# Price List

## CARDIOLOGY DEPARTMENT

Blood Pressure Monitor	€85	Knee X-Ray	€105
Resting ECG	€40	Elbow X-Ray	€100
Echocardiogram	€230	Foot X-Ray	€100
Event Recorders		Hand X-Ray	€100
7 day Holter Monitor	€240	Hip X-Ray	€100
24 hour Holter Monitor	€150	Lumbo Sacral Spine X-Ray	€105
48hr Holter Monitor	€180	Mammogram	€150
72hr Holter Monitor	€200	Pelvis X-Ray	€105
Exercise ECG/Stress Test	€180	I.V. Pyleogram	€250

## GENERAL X-RAY

General X-Rays	€100	Orbitis X-Ray	€95
Abdomen X-Ray	€105	Shoulder X-Ray	€100
Ankle X-Ray	€100	Sinus X-Ray	€100
Barium Enema X-Ray	€275	Skull X-Ray	€100
Barium Meal X-Ray	€200	Thoracic Spine X-Ray	€105
Barium Swallow X-Ray	€200	Wrist X-Ray	€100
Cervical Spine X-Ray	€105	Bone Densitometry	€100
Chest and Lateral X-Ray	€105		
Chest X-Ray	€105		

# Price List

## C.T. SCANS

CT Brain without contrast	€300
CT Brain with contrast material	€300
CAT scanning	€300
CT Thorax without contrast	€300
CT Thorax with contrast material	€300
CT Abdomen without contrast material	€300
CT Abdomen with contrast material	€300

## ULTRASOUND

Ultrasound of Abdomen (Upper)	€220
Ultrasound of Breast	€170
Chest Ultrasound	€220
Ultrasound of Hip	€180
Ultrasound of Knee	€180
Ultrasound of Pelvis	€180
Ultrasound of Parotid Gland	€170
Renal Ultrasound	€180
Ultrasound of Testes	€170
Ultrasound of Thyroid	€170

## PATHOLOGY DEPARTMENT

FBC	€20
Blood Sugar	€12
Hepatitis A	€29
Hepatitis B Antigen	€29
Hepatitis B Antibodies	€29
Hepatitis C	€21
Patient Profile	€35
Fasting Patient profile	€30
Thyroid Profile	€41
Urinalysis – MSU	€23
Wound Swab	€23

## PHYSIOTHERAPY DEPARTMENT

Initial Consultation Fee	€55
Follow Up Visit Fee (30 minutes)	€45
Follow Up Visit Fee (60 minutes)	€55

# Price List

## HEALTH SCREENING DEPARTMENT

Executive Health Screening Package:

Private €630

Corporate (price on application)

Extras:

Pulmonary Function Test €230

## OUT-PATIENTS DEPARTMENT

Audiometry €25

Dressings €50

Embletta  
(Sleep Home Study) Monitor €120

Sleep Dep. EEG €225

Routine EEG €200

*Prices shown include professional fee where relevant.*



Galway

Bon Secours Hospital, Renmore, Galway  
T: 091 757711  
F: 091 757435  
email: [info@bonsecours.ie](mailto:info@bonsecours.ie)  
[www.bonsecoursireland.org](http://www.bonsecoursireland.org)

Part of **Bon Secours Health System** which includes  
the Bon Secours Hospitals in Dublin,  
Galway, Tralee, Cork & Care Village Cork



**BON SECOURS HOSPITAL**  
Renmore, Galway